

This is what I signed for when received my ProfiTicket:

As a contractual partner of the S-Bahn Hamburg GmbH (S-Bahn) I agree to the fare money being deducted monthly at source from my salary. Notwithstanding this mechanism, the liability to pay the fare money remains with me personally. This agreement includes any rise in the monthly amount payable as a result of any tariff increases. The HVV Communal Tariff (Gemeinschaftstarif) applies. In this context I am obliged to take particular note of the following: the period of validity for my participation relationship is one calendar month. Participation will be extended for a further month at a time as long as no objection to such extension is received from me, effective to the end of the month concerned. When the ProfiTicket expires, I will receive a new ProfiTicket provided that my participation continues. If the ProfiTicket is lost, I may only lodge an objection to my participation at the earliest to become effective at the end of the validity of my ProfiTicket. I am aware that, if its validity has not yet expired, I must return the ProfiTicket to my employer at the end of the month in which my contract of employment ends, at the end of which my objection to the renewal of my participation in the programme becomes effective or at the end of which the termination of the contract between my employer and S-Bahn becomes effective. The ProfiTicket must be returned at the beginning of the month in which the fare money can no longer be deducted at source from my salary.

If the ProfiTicket is not returned promptly, unless this is for reasons for which I am not to be held responsible, the following ruling applies: until the ticket is returned, but for a maximum period up to the end of its validity, the currently valid monthly fare for a 24/7 all-year season ticket will be payable to S-Bahn for each month started: for a 2 ring ProfiTicket for a 4-zone 24/7 all-year season ticket; in the case of a ProfiTicket for 3 rings a 6-zone 24/7 all-year season ticket, or in the case of a ProfiTicket for ABCDE a 24/7 all-year season ticket for 5 fare rings, for the BonusTicket the regular tariff fare. The obligation to return the card remains. If the ProfiTicket is lost before it is due to be returned, I will receive a replacement ticket against payment of a fee*. In this case I will inform my employer without delay so that he can arrange for the issue of a replacement card. A loss declaration which is not promptly submitted or only after termination of the ProfiTicket participation relationship can not be recognized. If I change my name, I will hand in the ProfiTicket in exchange for a new one.

Privacy Notice

The data controller responsible for processing your personal data in connection with this ProfiTicket participation relationship is S-Bahn Hamburg GmbH, Hammerbrookstraße 44, 20097 Hamburg. The legal basis for the processing of your personal data described above is Article 6 Par 1 (b) GDPR. Your personal data will also be processed by your employer, by S-Bahn Hamburg GmbH (S-Bahn), Hammerbrookstraße 44, 20095 Hamburg as well as, under certain circumstances, by their sales partners (ACE-Wirtschaftsdienst GmbH (ACE), AGA Service GmbH (AGA) and INDUSTRIEVERBAND HAMBURG E. V. (IVH) and used for the purposes of fulfilling the contractual duties arising out of the contract for your ProfiTicket in the HVV. Your employer will pass on to S-Bahn your name, the date of issue and the number of your ticket. They will notify S-Bahn of any changes in your participation in the scheme (objections, termination of the right to participate, loss of the ProfiTicket, the circumstances of its loss, issue of a new ticket or replacement ticket). In the event that you receive a demand to pay the penalty fare for being found without a valid ticket, S-Bahn will pass on your customer data to the HVV

transport company which checked you for the purpose of determining whether you were the holder of a valid ticket at the time you were checked. If S-Bahn reports that a third person has used your ticket, your employer will pass on your date of birth and your address to S-Bahn for the purpose of investigating the case. These data will also be passed on if you have failed to return your ProfiTicket despite the fact that you are longer a participant in the scheme, in order to pursue any claims which S-Bahn may have arising out of the contract (such claims will be prosecuted by Rechtsanwälte Wagener, Grothe und Wesche, Hamburg). In the event of any breaches of the contract or if there is suspicion of a criminal offence, the customer data will be passed on to the investigating authorities (e.g. the police, the transport police (Hochbahnwache) or DB Security). In order to simplify the transition from an all-year season ticket to the ProfiTicket, S-Bahn – if you so wish and if you hand in your season ticket to your employer – will register your season ticket data and pass these on to the relevant transport company (Hamburger Hochbahn, DB Vertrieb). Documents evidencing a claim for reimbursement of fare money, including medical certificates (see § 10 HVV-Gemeinschaftstarif) will be passed on to S-Bahn by your employer. You can find further information on questions concerning the processing of your personal data and/or how to exercise your rights as a user (data subject) online at www.s-bahn-hamburg.de (Privacy Notice) or by telephone from the S-Bahn Corporate Client Subscription advisory service under 040/3918 – 3900.

* I can find out the notice period for termination of the ProfiTicket and the amount of the handling fee for issuing a replacement card from my employer.

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I hereby confirm that I have received my ProfiTicket and agree to the contractual conditions. I have read and understood the data protection information in the Privacy Notice. I can find further information on questions concerning the processing of my personal data and/or how to exercise my rights as a user (data subject) online at www.s-bahn-hamburg.de (Privacy Notice) or by telephone from the S-Bahn Corporate Client Subscription advisory service under 040/3918 – 3900.

Hamburg, _____
Date Signature

Declaration of Loss

On _____ I lost my ProfiTicket No. _____.

Please give details below of the circumstances in which it was lost:

I reported the loss of my ProfiTicket to the police/my insurance on _____;

The case reference number is _____.

I understand that the lost ProfiTicket is no longer valid. If it is found again, I hereby undertake to hand it in at once to my employer. I declare that I am willing to solemnly swear on oath pursuant to § 259 ff. BGB (German Civil Code) that the information given here is correct and complete if requested to do so by S-Bahn Hamburg GmbH.

Hamburg, _____
Date Signature